

NEW COMPETITIONS SOFTWARE

A new software system for managing our competitions will be introduced from 24th JANUARY, 2014. The new software is called ClubV1 and is a product of Club Systems International Ltd., who are the undisputed market leaders in British and Irish Golf Club IT applications. You can check out their website at: www.club2000.co.uk.



Club Systems International are the undisputed market leaders in British and Irish Golf Club IT applications.

Established in 1982, our first product was CONGU Golf Handicapping Software, all these years later we are also the market leaders in Membership Administration, Loyalty EPoS and web services such as HowDidiDo and personalised club websites.

More than 2000 Golf Clubs in the UK and Ireland along with customers as far afield as Dubai, Ghana and Sri Lanka have now installed one or more of our packages, thanks to them, we have grown to lead the Golf Club market.

Some of the key features of the system are:

- Online booking of start times using most internet enabled devices, e.g. smart phone, tablets, PCs and Macs.
- System access using swipe card or PIN.
- Card label printing.
- Booking, sign-in and score entry for team events.
- Competition charging when you register for the competition in the clubhouse.
- Members can register for and get access to HowDidiDo - providing visibility of your online playing record and a printable CONGU Handicap Certificate.
- The multitude of statistics in HowDidiDo allows any golfer to analyse his / her game and compare performance with other players at their own club or across other clubs in the system.
- 9am to 9pm system support, 7 days a week.
- PLEASE NOTE that if you do not own a computer or tablet it is not essential to join HowDidiDo, you simply come into the club and book a time on the touch screen.

Times can still be 'booked' in the clubhouse via the TouchScreen.

Times will be reserved for 'on the day' booking - in person in the Clubhouse.

PAYMENT

- **PURSES** - Each member's card will have two 'Purses' (1) **Bar Purse**. This will include the Bar Levy paid with your subscription. Money in this purse cannot be used for Competitions. (2) **Competitions Purse**. You will put money into this purse to pay for Competitions Entry. Any competitions winnings will go into this purse.
- Swipe Card or Pin Registration on the day of the competition, it will also take payment for Competitions Sweep and 'Two's' if applicable.
- The 2014 Gilmour and Summer Knockout will be by electronic entry but payment is by envelope as per last year.

SELF-START

- No pre-booking of start times. Computer Registration and Payment. You will write your own card as the label printer will not be available for self-start.

CANCELLATION

- 'On the Day' Cancellation can only be done through the Match Secy's Office, by phone or in person.

OPENING AND CLOSING TIMES FOR START TIME BOOKING

- You will be able to enter a competition (either on-line or in the clubhouse) from 12 noon on a FRIDAY - the competition will close ONE WEEK later at 12 noon FRIDAY. **e.g. if competition is Saturday 10th booking opens on Friday 2nd and closes on Friday 9th.**

TOUCH SCREENS

- There will be two TouchScreens in the clubhouse - one outside the Secretary's Office to be used for entering competitions, and one In the Back Bar (Dirty Bar) to be used for registering your score.

It will be the responsibility of each member to register for HowDidIDo using their own internet enabled device. The process takes only a few minutes and uses the member's email address as key input. Please note it is essential that the email address contained by the Club in the ClubV1 database is exactly the same as the one used by the member to register for HowDidIDo. So, if you want to be able to get an account on HowDidIDo (from 24th January, 2014) please send your current email address to: **secretary@stcuthbert.co.uk** and we'll ensure it's verified in the current club database.

As the system will be available from 24th January, the Council may decide to arrange additional competitions prior to the end of March to test out the new system / processes. Please watch the notice boards for further information on this.

It is the Council's intention to maintain the many good aspects of our current competition processes while taking advantage of and implementing as much of the new system features as possible. While we're confident the new system will prove significantly more beneficial for the Club and the members, naturally, as with any change, there will likely be teething issues and it is hoped that members will maintain a positive attitude.

In the meantime, if you have any questions please contact Bob Cord, Ray Gill or Alan Henry.